

PRIVACY POLICY

Welcome to AhanaJewel.com! Siddhi Ahuja, sole proprietor of AhanaJewel.com ("Ahana") provides you with access to a variety of services, including but not limited to the AhanaJewel.com website (the "Site") and all the products and services available through our Site (collectively the "Services"). Your privacy is important to Ahana. This Policy explains how your personal information is collected, used, and disclosed by Ahana. Ahana complies with the applicable Laws of India regarding the collection, use, and retention of personal data.

Our Privacy Policy is incorporated as part of the Ahana Terms of Use. Please read this Privacy Policy and our Terms of Use carefully before using our Services. By using Ahana's Services, you agree to the provisions of this Privacy Policy and you expressly consent to the collection, use and disclosure of your information in accordance with this Privacy Policy. If you do not want to be bound by our Privacy Policy, please do not use our Services.

The information that is collected in terms of this Privacy Policy is being collected and retained by **Siddhi Ahuja**.

Personal Information Collected

We collect information from you in various ways when you use our Site. We may collect personal information you directly provide on our Site. In addition, we may collect personal information from you as a user of our Site. Information we may collect includes name, email address, phone number and address. In addition, when you visit our Site some information may be automatically collected. For example, it is standard for your Web browser to automatically send information to every Web site you visit including ours. That information includes your computer's Internet Protocol (IP) address, access times, browser type and language, and referring Web site addresses. We may also collect information about your computer's operating system and information about your usage and activity on our Site. We use this information, which does not identify individual users, to analyse trends, to administer the site, to track users' movements around the site and to gather demographic information about our user-base as a whole.

Cookies

We may automatically collect certain information through the use of "cookies." Cookies are small data files that are stored on your hard drive by a Web site. Among other things, the use of cookies helps us to improve our Site and your experience. We use cookies to see which areas and features are most popular, to count the number of computers accessing our Site, to personalize your experience, and to remember your preferences. We link the information we store in cookies to any personally identifiable information you submit while on our Site. If your browser is set not to accept cookies or if you reject a cookie, you may not be able to access certain features or services of our Site. The use of cookies by our service providers is not covered by our privacy statement. We do not have access or control over these cookies. Our service providers use session ID cookies to collect data in order to enable us to provide a better user experience.

Use of Personal Information

We Collect and We use your personal information to provide you with services, to operate and improve our Site, to send you messages, and for other purposes described in this Policy or disclosed to you on our Site or in connection with our services. For example, we may use the information we collect from you on our Site:

- to register for an account with us;

- to register and process your orders;
- to personalize and improve your experience on our Site;
- to respond to comments and questions and provide customer service;
- to deliver service messages and other services and content you request and to send information related to accounts and services, including confirmations, invoices, technical notices, updates, security alerts, and support and administrative messages;
- to send you information about new promotions, products, and services offered by Ahana and our selected partners; and
- to conduct an aggregated analysis of the performance of our site. Ahana may store and process personal information in India.

Sharing of Personal Information

We use third parties such as a credit card processing company to bill you for services, an email service provider to send out emails on our behalf, third party companies which will offer promotional material to You on the Site, delivery partner to process your order deliveries. When you sign up for our services, we will share the personal information you provide only as necessary for the third party to provide that service. Ahana will co-own data that may include your name, email address, phone number, address. We may use aggregate data collected for internal analysis purposes. We do not share your personal information with third parties other than as described above and as follows:

- with third party vendors, consultants, delivery partners and other service providers (“Service Providers”) who are working on our behalf and need access to your information to carry out their work for us;
- to
 - (a) comply with laws or respond to lawful requests and legal process,
 - (b) to protect the rights and property of Ahana, our agents, members, and others including to enforce our agreements, policies and terms of use, or
 - (c) in the good faith belief that disclosure is needed to respond to an emergency or protect the personal safety of any person; and
- in connection with any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company. In any such event, we will provide notice if your data is transferred and becomes subject to a different privacy policy.

SECURITY OF YOUR PERSONAL INFORMATION:

The security of your personal information is important to us. When you enter sensitive information (such as credit card number) on our registration or order forms, we encrypt that information using secure socket layer technology (SSL). Ahana takes reasonable security measures to protect your personal information to prevent loss, misuse, unauthorized access, disclosure, alteration, and destruction. Please be aware, however, that despite our efforts, no security measures are impenetrable. If you use a password on our Site, you are responsible for keeping it confidential. Do not share it with any other person. If you believe your password has been misused, please advise us immediately.

Choices About Use of Your Information

You may “opt-out” of receiving promotional emails from Ahana by following the instructions in those emails. You may also send requests relating to promotional messages and your permission for sharing information with third parties for their marketing purposes by Opt-out requests will not apply to transactional service messages, including messages about your current Ahana account and services.

Updating and Accessing Your Personal Information

If your personal information changes, we invite you to correct or update your information as soon as possible. We will retain your information for as long as your account is active or as needed to provide you services. If you wish to cancel your account, request that we no longer use your information to provide you services or delete your personal information, please contact us at contact@ahanajewel.com. We will respond to your request to have your personal information deleted within 30 days. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Links to Other Site

Our Site includes links to other Web Site whose privacy practices may differ from those of (Proprietary firm/Partnership firm/Company Name) If you submit personal information to any of those Site, your information is governed by their privacy statements. We encourage you to carefully read the privacy statement of any Web site you visit.

Testimonials

We post customer testimonials on our web site which may contain personally identifiable information. We do obtain the customer’s consent via email prior to posting the testimonial to post their name along with their testimonial. If you wish to request that your testimonial be removed you may do so by emailing us at contact@ahanajewel.com.

Social Media Features

Our Web site includes Social Media Features, such as the Facebook Like button. These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social Media Features are either hosted by a third party or hosted directly on our Site. Your interactions with these Features are governed by the privacy policy of the company providing it.

Changes to This Policy

Ahana may change this Policy from time to time. If we make any changes to this Policy, we will change the “Last Updated” date above. If there are material changes to this policy, we will notify you by email (sent to the e-mail address specified in your account). We encourage you to review this Policy whenever you visit our Site or use our Applications to understand how your personal information is used.

Limitation Of Liability

By providing us with any personally identifiable or other information, you expressly and unconditionally release and hold harmless Ahana and its affiliates, officers, employees, volunteers and agents (collectively, the "Releasees") from any and all liability for any injuries, loss or damage of any kind arising from or in connection with the use and/or misuse of your collected personally identifiable information. In addition, while Ahana makes efforts to ensure the proper and appropriate use of data provided by Ahana to third-party companies, promotional partners or vendors, the Releasees are not liable for any injuries, loss or damage of any kind arising from or in connection with the use and/or misuse of your collected personally identifiable information by such third parties.

By accessing the Site of Ahana, you accept that Ahana is not liable for the (i) information provided by you or with your consent to a third party either through Ahana Site or otherwise, (ii) information provided while you transact with or through third parties, (iii) information provided directly or indirectly by you/user to any third party, (iv) such information provided by you which is not sought by Ahana.